

CITY OF SAINT PAUL Christopher B. Coleman, Mayor

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Electrical Inspection Scheduling: Residential Single Family and Duplex

The City of Saint Paul Department of Safety and Inspections (DSI) is very excited to announce that we are preparing to launch a significant business process improvement regarding our residential electrical inspections. We have heard from our customers that they want to be able to schedule inspection appointments at times other than just between the hours of 7:30 AM to 9:00 AM.

In an effort to try meeting our customer's expectations and determine the feasibility of this scheduling process, on May 19, 2014, the City of Saint Paul Department of Safety and Inspections (DSI) will be initiating an Electrical Inspection Scheduling Pilot Program for **Occupied Single Family & Duplex Structures**. The goal is to enable **contractors** to schedule electrical inspections for an **Occupied Single Family & Duplex Structure** between 7:30 AM and 4:30 PM, Monday through Friday through our city call center at (651) 266-8989.

We have limited the scope of this pilot to just **Occupied Single Family & Duplex Structures** to allow us to better monitor the scheduling and measure its success. Based on the results of the pilot, we may expand this scheduling process further in the future.

Again, starting on May 19, 2014, if a contractor requires an electrical inspection for an Occupied Single Family or Duplex Structure, please contact our call center at (651) 266-8989